



HDE-222222222222-A Seat No. _____

B. Sc. / B. Sc. IT / B.C.A. (Sem. I) (CBCS) Examination

November/December – 2017

English : STCS-01

(Scientific Technical) (Commu. Skill)

(New Course)

Time : $2\frac{1}{2}$ Hours]

[Total Marks : 70

Instruction : Figures to the right indicate marks.

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|---|---|----|
| 1 | Define communication and discuss its process. | 14 |
| | OR | |
| 1 | What are the types of communication. | 14 |
| 2 | What is written communication ? | 14 |
| | OR | |
| 2 | What are the merits and demerits of written communication ? | 14 |
| 3 | What is oral communication ? | 14 |
| | OR | |
| 3 | What are the Advantages and disadvantages of oral communication ? | 14 |
| 4 | Comment on the art and meaning of listening. | 14 |
| | OR | |
| 4 | What are the Barriers of listening ? | 14 |
| 5 | Write short notes : (any two) | 14 |
| | (1) Kinesics | |
| | (2) Paralanguage | |
| | (3) Interpersonal Skills | |
| | (4) Business Etiquettes. | |